## THE IMPACT OF MUSEUMS: KNOWLEDGE

A DATA STORY



Museums are educational ... 97% of Americans agree.

But what does that really mean?

Well, it means more than "learning." As one museum-goer shared, museums: "... enhance my knowledge and sense of wonder."

In fact, when most museum-goers talk about "learning" in museums, they often skip over the experience itself and the go straight to what IMPA

They use words like:

**KNOWLEDGE** 

**BROADER** WORLD VIEW

**INSIGHT** 

**MIND-OPENING** 

And that museums have changed their lives in meaningful ways through that knowledge. "Any sort of museum is a

the learning *means*...

learning experience ... whether history, science, culture. It expands us as people. Going to museums has enriched me, helped me to understand other people's perspectives, and taught me things I never would have learned had I not gone."

No wonder three-quarters of museum-goers cited "gaining knowledge" as an impact of museums, making it both their top impact and their top motivator for visiting.



**DEEPER** UNDERSTANDING



AFTER ALL, "[Museums] take us to new worlds that we never knew existed."

Data Stories are created for The Data Museum, where research conducted by Wilkening Consulting is released. Sources include:

- Wilkening Consulting's 2017 and 2018 Annual Surveys of Museum-Goers
- · Wilkening Consulting's 2018 Broader Population Sampling
- · AAM and Wilkening Consulting's "Museums and Public Opinion" (2017)

Visit The Data Museum at wilkeningconsulting.com/datamuseum for supporting context and data.



